

For some years now, our care receivers have referred to their FIA volunteers as “angels”. It is easy to see the comparison. We have giving, loving volunteers who watch over those in their care with compassion and heart felt warmth. In a recent series of conversations and surveys, I’ve noticed a new nickname has appeared – “lifeline”. We have always heard the message that we are needed. Now, more than ever, FIA can witness the difference we make in the lives of those around us.

“(FIA) is indispensable - the best thing in my life.” Rita R.

“I know I can call on you and I will get the help that I need. I enjoy being able to go with the ElderConnection and I have fun every time!” Laura M.

“They are God’s angels.” Dorothy B.

“A must have for seniors and disabled.” Sharon S.

“I couldn’t get to the doctor without them.” Pamela C.

“A friend in need is a friend in deed. I love FIA program and assistance.”

“Very reliable” Isabelle W.

“Dependable” endorsed by at least a dozen surveys

“They are really there when you need them.”

“I love that when I call for help. FIA Collinsville volunteers are very dependable, and very nice, and on time every time I’ve used the service.” John H.

“Everyone is wonderful.” Idell W.

“A Godsend.” Marjorie C.

“I haven’t had to ask for help but I know you are there if I need you.” Marceline B.